



**RVIP**  
SHIELD



# PRODUCT INFORMATION



## THE ADVENTURE BEGINS HERE

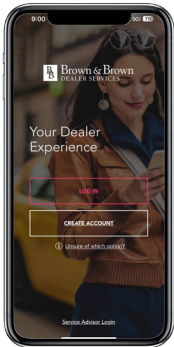
### OVERVIEW

The RVIP Shield suite of F&I products offers a comprehensive range of solutions tailored to meet the unique needs of RV dealerships and RV owners. For dealerships, it enhances profitability, streamlines the sales process, and builds customer loyalty by offering valuable, reliable coverage options. For customers, it provides peace of mind, financial protection against unexpected repairs and helps ensure a worry-free ownership experience, letting them focus on enjoying their RV adventures.

### RVIP SHIELD SOLUTIONS

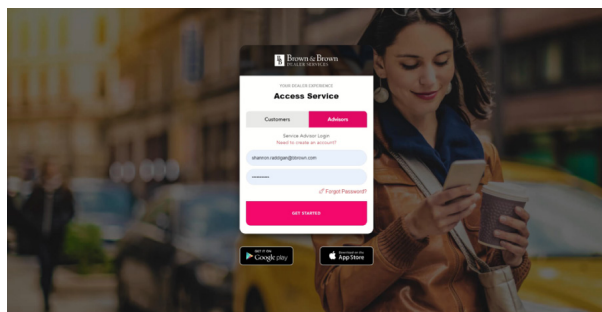
- Unlimited RV Technical & Emergency Roadside Assistance
- Vehicle Service Agreement
- Interior & Exterior Appearance Protection
- Tire & Wheel Coverage
- Theft Deterrent
- Windshield & Headlight Protection

### MOBILE APP



- ✓ Available for iOS and Android devices
- ✓ Free to download
- ✓ Available to anyone with RVIP Shield products
- ✓ Houses ALL current agreements
- ✓ Customers can file claims through the app (excludes vehicle service agreement)
- ✓ Ability to communicate through the app
- ✓ Can be branded to reflect dealership's name (additional cost)
- ✓ Access to YDE team to develop with clients (additional cost)

### CLAIMS PORTAL (Available via app and desktop)



- ✓ Free for dealership use
- ✓ Available to anyone with RVIP Shield products
- ✓ Houses ALL current agreements
- ✓ Service advisors can submit claims more efficiently
- ✓ All communication in one central location for the dealer
- ✓ Ability to take and upload photos through the application
- ✓ Claims do not time out
- ✓ Live updates with instant notifications and emails
- ✓ Reduces the need to send out inspectors



Scan Code To  
Access Digital Copy





# FAST FACTS

## UNLIMITED RV TECHNICAL & ROADSIDE ASSISTANCE

### GENERAL INFORMATION

#### ELIGIBLE VEHICLES

- Vehicles less than 40 years old
- No "classic" vehicles
- No commercial vehicles

#### CANCELABLE

- Yes

#### SERVICE AVAILABILITY

- Emergency roadside assistance only
- Does not include convenience or shuttle tows, towing from a servicing dealership or other repair facility
- Only one service call per incident is covered unless the vehicle must be initially towed to a safe location

### COVERAGE

#### REGISTERED RV

#### PERSONAL VEHICLES

- Roadside assistance benefits only

#### MEMBER, SPOUSE AND DEPENDENTS

- Dependents ages 24 and under

#### AVAILABLE THROUGHOUT THE U.S. AND CANADA

#### SIGN & DRIVE

AVAILABLE 24/7/365

### ROADSIDE ASSISTANCE BENEFITS

#### TOWING

- Towing to the nearest qualified repair facility

#### FUEL DELIVERY

- An emergency supply of fuel, oil, fluid and water will be delivered if you have an immediate need
- Member must pay for the cost of the fluids

#### JUMP START

- If Member incurs a charging system or battery discharge, a jump start will be applied to start the vehicle

#### TIRE CHANGE

- In the event of a flat tire, service consists of removal of the flat tire and replacing it with the Member's inflated spare or delivery of a comparable tire

#### LOCKOUT

- If keys are locked inside the vehicle, assistance will be provided to gain entry into vehicle
- The cost of cutting keys is the responsibility of the Member

### RV-ONLY BENEFITS

#### MOBILE TIRE SERVICE

- If a spare tire is not available, a mobile tire service will be dispatched who will mount a similar tire.
- The cost of one replacement tire per 12 months will be covered.

#### RV TECHNICAL ASSISTANCE

- Phone access to ASE-certified technicians to assist with basic troubleshooting and common operational issues with the registered RV.

#### WINCH EXTRACTION

- Simple winch out or extraction services required in order to tow the disabled covered RV
- Up to 100 feet off a maintained road or in a commercial campground equipped for camping vehicles
- Covered up to \$500

#### MOBILE MECHANIC DISPATCH SERVICE

- Arrangement of a mobile mechanic to Member's location
- Member responsible for all charges related to on-site repairs, including parts and labor

#### KEY/FOB REPLACEMENT

- Replacement of lost, damaged or stolen RV key/fob
- Up to \$500 per 12 month

#### TRIP INTERRUPTION

- Reimbursement in the event of an RV mechanical breakdown for transportation, food and lodging expenses
- More than 100 miles from permanent residence
- Auto Rental = \$400 max
- Air Transportation = \$1,000 max
- Hotel/Motel/Campground Fees = \$400 max
- Meal = \$200 max
- Pet Boarding/Transportation = \$200 max

#### RV RETURN

- Arrange or reimburse costs to return the RV home if the primary RV driver is injured or medically incapable
- Maximum benefit of \$2,500 per membership term

#### RV APPOINTMENT SETTING

- Assistance in locating and scheduling an RV service appointment

### ADDITIONAL BENEFITS

#### DOMESTIC TRIP ROUTING SERVICE

- Provide Member with information, maps, trip itineraries, discounted hotel reservations, and discounted automobile rental services
- 10 business days advanced notice required

#### CONCIERGE SERVICES

- Various assistance services, including reservations, directions and locators for different needs

#### HOTEL & CAR RENTAL DISCOUNTS

- 19 national hotel chains
- 3 national rental car companies

Refer to the service agreement for complete coverage details, terms and exclusions.



# FAST FACTS

## VEHICLE SERVICE AGREEMENT

### **i** GENERAL INFORMATION

#### TERMS

- Platinum = 36-60 Months
- Gold Stated = 12 - 84 Months

#### DEDUCTIBLE

- **\$100 (Disappearing)**

#### AGGREGATE LIMIT

- 50% of ACV at the time of claim inspection

#### CANCELABLE

- Yes
- \$50 cancellation fee, plus prorated cancellation minus claims

#### TRANSFERABLE

- No

#### RENEWABLE

- Yes

### **o** LEVELS OF COVERAGE

PLATINUM	GOLD STATED
Towable and Motorized Units	Towable and Motorized Units
Current model up to 2 years old	Models 3-20 years old
Exclusionary Coverage	Limited coverage
Highest Level of Coverage	Stated Component ONLY (surcharges available for additional coverage)

See Agreement for full coverage details.

### **o** CLAIMS PROCEDURE

**THE LICENSED REPAIR FACILITY MUST OBTAIN AN AUTHORIZATION NUMBER FROM THE ADMINISTRATOR PRIOR TO REPAIRING THE VEHICLE. NO CLAIMS SHALL BE PAID WITHOUT PRIOR AUTHORIZATION FROM ADMINISTRATOR.**

- The Licensed Repair Facility must call (877-746-4917) the Administrator for verification of coverage and to obtain authorization to proceed with the repair. If coverage is approved, the Administrator will provide the Licensed Repair Facility with an authorization number.
- After the authorization number is provided and the repair is performed, all repair orders and documentation must be submitted to the Administrator within 60 days of the repair to be eligible for payment.
- See Agreement for full claims procedure details: Section 4

### **o** OPTIONAL COVERAGE

#### CONVENIENCE PACKAGE OPTION

- Included with Platinum

#### AUDIO/VIDEO TECHNOLOGY OPTION

- Included with Platinum

#### AUXILIARY POWERPLANT GENERATOR OPTION

- Included with Platinum

#### SOLAR OPTION SURCHARGE

- Included with Platinum

#### MOBILE TECHNICIAN OPTION

- Included with Platinum

#### CONSEQUENTIAL DAMAGE OPTION

- Included with Platinum

#### HYDRONIC HEATING SYSTEM OPTION

#### VOLTA POWER SYSTEM OPTION

#### COMMERCIAL USE OPTION

#### DESTINATION UNIT SURCHARGE

#### TRANSFER CASE 4WD OR AWD OPTION

- Motorized Only

### **+** ADDITIONAL COVERAGE

#### SUBSTITUTE TRANSPORTATION

- \$50 per day for rental or car transport (taxi/rideshare)

#### TRIP INTERRUPTION/TRAVEL EXPENSE

- Mechanical breakdown more than 100 miles from home
- \$125 per day; Maximum of 3 days

#### FOOD SPOILAGE

- Up to \$75

#### FUEL/L.P. GAS REPLACEMENT

- Up to \$50

#### MANUFACTURER WARRANTY DEDUCTIBLE

- Up to \$100

#### GUARANTEED PART REPLACEMENT

- If a covered part fails a second time during the term of the agreement, all repair charges including deductible are paid by administrator.

#### SERVICE CALL REIMBURSEMENT

- Up to \$125

#### EMERGENCY ROADSIDE ASSISTANCE

- Towing Assistance: Up to \$300 per occurrence
- Battery Boost: Up to \$100 per occurrence
- Flat Tire Assistance: Up to \$100 per occurrence
- Fuel, Oil and Water Delivery Service: Service pays up to \$100 per occurrence. Payment for fluids due upon delivery.
- Lock-Out Assistance: Up to \$100 per occurrence.



# FAST FACTS

## VEHICLE SERVICE AGREEMENT Exclusions

### X EXCLUSIONS (section 11)

1. Reimbursement for any repair or replacement made without prior authorization from Administrator to Licensed Repair Facility.
  2. Any repair for the purpose of correcting engine compression, correcting oil consumption, or the gradual reduction of performance when a Mechanical Breakdown has not occurred. Valve grinding, burnt valves, stuck valves, burnt piston, and/or stuck rings are not covered.
  3. Damage caused by pre-ignition detonation, pinging, improper/contaminated fuel, excessive fuel conditions, lean fuel conditions, clogged fuel injectors, improper lubricants, or improper engine adjustments. Any Mechanical Breakdown caused by failure to maintain proper levels of lubrication, lubricant blockage, coolant blockage, lack of lubrication, or carbon buildup in cylinders.
  4. Loss of time, expense, storage charges, loss of use of Vehicle, loss of profits, loss of income, or other consequential damages, including, but not limited to loss or physical damage or injury to persons or property resulting from Mechanical Breakdown.
  5. Any repair that has been misdiagnosed by the Licensed Repair Facility, any failure that cannot be verified as accurate or is found to be inaccurate, or any failure related to a previous repair.
  6. Accidental loss or damage, physical damage, collision or upset, falling missiles or objects, fire, theft, larceny, hail, explosion, lightning, earthquake, windstorm, water, flood, reverse polarity, power surge, electrical overload, freezing, wind damage, acts of God, malicious mischief, vandalism, riot, civil commotion, negligence, or misuse.
  7. Any Mechanical Breakdown caused by rust, residue, electrolysis, or corrosion.
  8. Nuts, bolts, or fasteners unless internally lubricated.
  9. Any pre-existing condition, any component(s) that were not functioning properly at the time the Vehicle was delivered to the Agreement Holder, or failures which occurred prior to the Effective Date of this Agreement. When the selling dealer or independent repair facility using the Administrator's inspection form verifies that the protected assemblies are in proper working condition, We will waive the Pre-Existing condition exclusion in this Agreement.
  10. Repairs to seized or damaged parts due to operation without sufficient oil or coolant.
  11. Engine block and cylinder heads if damaged by overheating, freezing, or warpage.
  12. Any Vehicle that has been issued a restricted title, including but not limited to: salvage/refundable, salvage theft, assembled, dismantled, scrap, fire, flood, physical damage, saltwater, frame change, motor change, body exchange, junk or parts only, or if said vehicle is declared a "lemon."
  13. A Mechanical Breakdown of a covered component/part caused by an Agreement Holder's refusal to perform reasonable repairs recommended by the dealer, Licensed Repair Facility, or Administrator.
  14. Commercial Use Vehicles (Unless Commercial Use Option has been selected).
  15. Snow Removal Equipment, and/or Vehicles using Snow Removal Equipment.
  16. Any equipment not installed by the manufacturer unless installed by dealer approved at time of sale
  17. Any Vehicle modified or altered from original manufacturer specification not approved by the manufacturer or Dealer. Any alterations made to Your Vehicle, or You are using Your Vehicle in a manner not recommended by the manufacturer including but not limited to: failure of any custom or add-on part, all frame or suspension modifications, lift kits, any tire that is not recommended by the original manufacturer, emissions and/or exhaust systems modifications, engine modifications, transmission modifications, and/or drive axle modifications.
  18. Diagnostic or tear down time when a Mechanical Breakdown is not covered by the Agreement. Any cost incurred for disassembly or diagnosis is at Your expense if the inspection determines that the Mechanical Breakdown was not caused by the failure of a part covered by this Agreement.
  19. Mechanical Breakdown or failure costs that should be covered by a manufacturer's warranty, recall, factory bulletin, or any other mechanical breakdown coverage. Mechanical Breakdown or failure costs that are covered by the warranty of parts or workmanship on a previously repaired or replaced component.
  20. Any Mechanical Breakdown or failure occurring outside of the United States or Canada. Repairs made outside the United States or Canada.
21. Shop supplies or fees for items such as, but not limited to, shop towels, cleaners, silicone spray, brake cleaner, disposal fees for oil or filters, freight charges, storage charges, miscellaneous charges, document charges, insurance administration charges, hazardous waste charges and any repair to retrofit or replace components due to compliance with any law or legislation.
  22. A vehicle used for the business purpose of livery, farming or ranching, pushing, pulling, or hauling material of any kind, route work, job site activities, service, or repair work.
  23. Repairs beyond those required to correct a Mechanical Breakdown.
  24. Damage caused by continued operation of an impaired Vehicle.
  25. Damage caused by towing the Vehicle in a manner not consistent with manufacturer's recommendations.
  26. Overloading the Vehicle beyond the manufacturer's recommended capacity.
  27. Towing a trailer or another Vehicle unless Your Vehicle was equipped by the manufacturer or dealer for that purpose.
  28. Repairs when Your Vehicle's odometer reading does not reflect the true mileage the Vehicle has been driven for whatever reason.
  29. Repairs required because of technician negligence, sludge or carbon deposits, or the failure to perform the manufacturer's recommended maintenance including appliance and HVAC (heater, ventilation, air conditioner) systems.
  30. Service adjustments and cleaning, reprogramming unrelated to the repair of a covered Mechanical Breakdown. Repositioning, refitting, adjustment or alignment not related to a covered Mechanical Breakdown.
  31. All maintenance services. HVAC (heater, ventilation, air conditioner) recharge, refrigerant, coolant, lubricants, and fluids not related to the repair of a covered Mechanical Breakdown. Batteries, belts, hoses, filters, and normal fluid/oil/lubricant seepage. Fasteners unless required to complete repairs to a covered Mechanical Breakdown. Bent, warped, or sagging frame or frame members and frame supports. Tires, wheels, wheel covers, hub caps, wheel balancing, suspension struts, shock absorbers, disc brake pads, brake shoes, brake drums, rotors, sealed beams, light bulbs, lenses, and exhaust system.
  32. Paint, finish, tile, wood flooring, sub flooring/underlayment, carpeting and resilient floor coverings, trim or ornamentation, moldings, windshield and all glass, body structure, door and window framing, bright metal, bumpers and metal supports, sheet metal, body panels, interior/exterior wall and roof panels.
  33. Repairs or adjustments to correct squeaks, air, wind, and water leaks. Water intrusion or water damage.
  34. Weather-strips, caulking, grouting, body and glass sealants or adhesives, delamination, discolored finishes, and surfaces.
  35. Cabinets, drawers, and furniture. Canvas, vinyl, foam or fabric material coverings or any upholstery and padding, awning fabric, window decorations, shades and blinds, mirrors, plastic/glass window panels, fiberglass panels, convertible top roof panels, buttons, knobs, cabinet handles, floor mats, seat belts, side, and rear-view mirror reflectors.
  36. Audio/video headphones, radar detectors, cellular phones and phone systems, CB radio, Internet and satellite communication system access devices, game systems, personal computers and their monitors, I-Pod/MP3, or similar portable music/video players. Audio video-cabling and hubs, HD, UHD, 4K, high-definition television/monitor(s) and back up monitor, high-definition DVD player, home theater audio system, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver (unless the AVDigital Technology Option has been selected on application page).
  37. Aqua-Hot, Hydro-Hot, Oasis or Hurricane systems (unless the Aqua-Hot System Option has been selected on the application page)
  38. Volta Power Systems or similar (unless Volta Power System option has been selected on application page.)
  39. Transfer Case (4x4 and AWD vehicles) All internally lubricated parts including but not limited to bearings, bushings, chain and sprockets, gear sets, main shaft, transfer case, electronic and vacuum engagement components, mounts, transfer case control unit, PTO/PTU unless 4WD AWDUnless option is selected on application page.
  40. Damage to a non-covered part by a covered part. Damage to a covered part by non-covered part.
  41. Solar System (unless Solar Surcharge has been selected on the application page.)
  42. Modifications made to the electrical system, LP Gas system or plumbing. If modifications are made to the electrical, LP or plumbing systems, no consequential failures within these systems will be covered. The claims administrator has the sole discretion for whether consequential failures were the result of modifications to the trailer/unit.



# FAST FACTS

## INTERIOR & EXTERIOR APPEARANCE PROTECTION

### **i** GENERAL INFORMATION

#### TERM

- 60 Months

#### DEDUCTIBLE

- \$0

#### VEHICLE ELIGIBILITY

- Current model up to 10 years old
- Less than 80k miles

#### AGGREGATE LIMIT

- \$10,000

#### CANCELABLE

- No
- Product is applied, therefore it can not be canceled

#### TRANSFERABLE

- No

#### OWNER REQUIREMENTS

- Wash and clean exterior regularly
- Vacuum interior regularly

#### DEALER REQUIREMENTS

- Interior and exterior product to be applied according to the chemical manufacturer's instructions
- 2x exterior applications needed for front of unit if in Southern U.S. and has lovebugs (TX, LA, AL, MS, GA, SC, FL)

### **o** LEVELS OF COVERAGE

	Interior Only	Exterior Only	RV	RV+
<b>INTERIOR PROTECTION</b>				
Carpet	✓		✓	✓
Fabric	✓		✓	✓
Leather	✓		✓	✓
Vinyl	✓		✓	✓
<b>EXTERIOR PROTECTION</b>				
Painted Surfaces		✓	✓	✓
Gel Coating		✓	✓	✓
Awning				✓
Headlight				✓

See Agreement for full coverage details.

### **o** INTERIOR COVERAGE

#### INCLUDES INTERIOR LEATHER, VINYL, FABRIC AND CARPET PROTECTION

- Permanent stains
- UV exposure
- Temperature extremes
- Rips - Less than 6 inches in length
- Burns - Less than 1/2 inch in diameter
- Punctures - Less than 1/2 inch in diameter

### **o** EXTERIOR COVERAGE

#### DIAMOND CERAMIC PAINT AND GEL COAT PROTECTION

- Weather-induced fading
- UV exposure
- Oxidation
- Hard water etching
- Bird droppings
- Tree sap
- Road salt
- Road de-icing agents
- Acid rain
- Insect damage (including but not limited to love bugs)
- Accidental spray paint overspray
- Industrial fallout

### **X** EXCLUSIONS

#### EXTERIOR EXCLUSIONS

- Pre-existing damage
- Damage caused by road hazards, vandalism, collision or similar accident
- Fire, hail damage, flood or other natural casualties
- Love Bug damage where the claim is not reported within 30 days from when you noticed the damage.
- Claims for mold and mildew on the retractable or exterior slide out sleeves are limited to cleaning, reconditioning or retreatment
- See Agreement for full list of exclusions: Page 2

#### INTERIOR EXCLUSIONS

- Stains or damage caused by tar, acid or other caustic or corrosive substances
- Interior fabric, carpet, leather or vinyl damage resulting from flood, vandalism, abnormal use, surface wear or natural creases in leather and vinyl seats, modification or alteration of leather or vinyl surfaces;
- See Agreement for full list of exclusions: Page 2

### **o** CLAIMS PROCEDURE

#### Damage once begun, may greatly worsen unless repairs are promptly made.

- A claim must be filed by calling 877-746-4917 within 30 days from the onset of damage.
- Photos of the damage will be required for the processing of the claim.



# FAST FACTS

## RV TIRE AND WHEEL COVERAGE

### **i** GENERAL INFORMATION

#### TERM

- 12 - 84 Months

#### COVERAGE BANDS

- 0-4 Tires / 5-6 Tires / 7-10 Tires

#### DEDUCTIBLE

- \$0

#### VEHICLE ELIGIBILITY

- Towable and Motorhome
- Current model year up to 10 years old
- Vehicles with over 80k miles not eligible

#### AGGREGATE LIMIT

- \$10,000 - Will not exceed vehicle NADA

#### CANCELABLE

- Yes
- Prorated cancellation, less a \$50 cancel fee or 10% of the prorated refund
- Less Claims

#### TRANSFERABLE

- Yes - \$100 transfer fee

#### COVERAGE FOR TOW VEHICLE

- Yes, when vehicle is attached to RV

#### OWNER RESPONSIBILITY

- For repairs, owner must ensure that the repair facility provides the bare rim run-out measurements /readings and take clear pictures of the damaged area before the repair is performed on the tire or wheel.
- For replacement, owner must retain the damaged tire/wheel for possible inspection by Administrator.

### **o** COVERAGE

**Tire and Wheel coverage is for road hazards only, which may include, but is not limited to, potholes, rocks, debris, metal parts, glass, plastic, curbs, or composite scraps.**

#### TIRE REPLACEMENT

- Cost incurred to replace tire up to \$700 per occurrence

#### WHEEL COVERAGE

- Cost incurred to replace wheel up to \$1000 per occurrence

#### COSMETIC WHEEL REPAIR

- Repair or replace up to \$600

#### CURB AND SIDEWALL DAMAGE

- Repair or replace due to side wall damage caused by curbing

#### EMERGENCY ROADSIDE COVERAGE

- **Towing Assistance:** Up to \$300 per occurrence
- **Battery Boost:** Up to \$100 per occurrence
- **Flat Tire Assistance:** Up to \$100 per occurrence
- **Fuel, Oil and Water Delivery Service:** Service pays up to \$100 per occurrence. Payment for fluids due upon delivery.
- **Lock-Out Assistance:** Assistance provided to gain entry into the covered vehicle.

See Agreement for full coverage details.

### **X** EXCLUSIONS

- Tire & wheel replacement or repairs without prior authorization (except when after hours claim procedures have been followed)
- Manufacturer's defects, tire or wheel manufacturer's recall, or damage covered by the manufacturer's warranty.
- Commercial Use
- Any pre-existing damage
- Damage resulting from outside sources including, but not limited to: flood, water, snow chains, malicious mischief, vandalism, fire, theft, war, riot, terrorism and explosion
- Tire or wheel damage that has been caused by anything other than a road hazard
- Any damage to tires with tread depth less than 3/32 of an inch
- Damage that has been caused by road conditions in construction zones.
- ATVs, kit cars, motorcycles, or side-by-sides.
- Damage that has occurred outside the continental United States, Alaska, Hawaii, or Canada
- Any loss or other incidental or consequential damages
- See Agreement for full list of exclusions: Page 4

### **X** ROADSIDE BENEFIT EXCLUSIONS

- Cost of parts, fluids, lubricants, or cost of fuel, material, additional labor relating to towing, or the cost of installation of products
- Non-emergency mounting or removing of any tires, snow tires, off-road tires, or similar items
- Service on a vehicle that is not in a safe condition to be towed
- Non-emergency towing or other non-emergency service.
- Towing at the direction of a law enforcement officer relating to traffic obstruction, impoundment, abandonment, illegal parking, or other violations of law
- Only one disablement during any 72-hour period will be accepted
- Service secured through any other source other than this program
- See Agreement for full list of exclusions: Page 4

### **o** CLAIMS PROCEDURE

**NO CLAIMS SHALL BE PAID WITHOUT PRIOR AUTHORIZATION FROM ADMINISTRATOR (EXCEPT AS PROVIDED IN THE AFTER HOURS CLAIM PROCEDURES)**

- The repair facility must telephone the Administrator with tire brand, tire type, tire size, tread depth, wheel type, and any other information necessary for Administrator to evaluate the claim. If the Administrator verifies that coverage is in force, the Administrator will provide repair facility with an authorization number.
- The Administrator reserves the right to determine where repairs shall be made, request pictures, investigate claims, and inspect the vehicle.
- After the authorization number is provided to the repair facility and the repair/replacement is performed, all repair orders and documentation must be submitted to the Administrator within 60 days of the repair/replacement. Upon receipt, the Administrator will review, and if approved, will arrange for payment of the claim.
- See Agreement for full claims procedure details: Page 3



# FAST FACTS

## RV THEFT DETERRENT

### GENERAL INFORMATION

#### TERMS

- 36 Months
- 60 Months

#### DEDUCTIBLE

- \$0

#### VEHICLE ELIGIBILITY

- Towable and Motorhome
- Current model year up to 10 years old
- Vehicles with over 80k miles not eligible

#### CANCELABLE

- No

#### TRANSFERABLE

- Yes
- \$50 Transfer Fee

#### OWNER REQUIREMENTS

- Benefits will not be paid if the vehicle was left unlocked, the keys were left in the vehicle, vehicle was stolen by a customer's family member, or reasonable care and custody of the keys to the vehicle was not exercised.

### COVERAGE

#### VEHICLE REPLACEMENT ALLOWANCE

- If the covered RV is stolen, a replacement allowance will be paid if it's not recovered within 30 days or is recovered and declared a total loss.
- \$5,000

#### PRIMARY DEDUCTIBLE REIMBURSEMENT

- If customer is insured and RV is stolen, recovered within 30 days and not totaled, we'll cover the insurance deductible.
- Up to \$1,000

#### TRIP INTERRUPTION ALLOWANCE

- **Travel Allowance:** Up to \$167/day for a maximum of 6 days when traveling more than 200 miles from permanent residence
- **Airfare Allowance:** Up to \$1,000 for airfare when traveling more than 500 miles from permanent residence
- **Rental Car Allowance:** Up to \$25 per day to a maximum of \$500

See Agreement for full coverage details.

### EXCEPTIONS & EXCLUSIONS

- No coverage is provided for losses resulting from fraudulent acts or material misrepresentation of the Warranty Holder. The Warrantor may cancel this warranty in the event of any of these acts
- Claims must be filed within 45 days of the final primary insurance settlement date or the claim will be void
- The Vehicle Security Anti-Theft System is permanently installed on the Covered Vehicle
- This warranty does not apply to loss in any country other than the United States of America
- Note: Only the Actual Cash Value is paid if the settlement is less than the above stated benefits

### CLAIMS PROCEDURE

**All documents must be completely legible, otherwise the Guarantee Benefit will be suspended until legible copies can be obtained.**

To recover under this warranty, the Warranty Holder must follow the instructions and provide to the Administrator at the phone number listed below:

1. Report the theft to law enforcement authorities as soon as practical upon discovery of the theft.
2. Notify Administrator at 877-746-4917 as soon as theft has been reported to law enforcement.
3. Police report and recovery report
4. Insurance settlement check
5. Warranty Holder's automobile comprehensive insurance policy if applicable
6. Original paid receipts
7. This warranty registration form (all pages)

If uninsured, Registered Owner/Lessee must provide to the Administrator at 877-746-4917 and a copy of:

1. Police report
2. Original paid receipts
3. This warranty registration form (all pages)

All documentation **MUST** be submitted to the Administrator within 30 days of settlement by the primary carrier; or within thirty 30 days of repair completion in the event the covered vehicle is recovered; or if no primary carrier insurance coverage is in force, within 60 days of the date of loss.



# FAST FACTS

## WINDSHIELD PROTECTION

### **i** GENERAL INFORMATION

#### TERMS

- 60 Months

#### DEDUCTIBLE

- \$0

#### VEHICLE ELIGIBILITY

- Towable and Motorized Units
- Current model year up to 10 years
- Vehicles with over 100k miles not eligible

#### COVERED WINDSHIELDS

- Motorized (A, B, C) windshields
- Front windshields of towable units
- No other windows are covered

#### AGGREGATE LIMITS

- \$2,500
- \$7,500

#### CANCELABLE

- No

#### TRANSFERABLE

- Yes
- \$50 transfer fee

#### REAPPLICATION

- Must return to the selling dealer within 3 days of new windshield

### **📺** COVERAGE

#### WINDSHIELD

- Repairs minor chips or cracks less than 6" in length
- One reapplication if the windshield has been replaced
- Pays for replacement if windshield can't be repaired if \$7,500 aggregate is chosen
- Reimburses \$1,000 for replacement windshield if \$2,500 aggregate is chosen

Windshield is deemed unrepairable if the certified technician determines the chip or crack:

- Lies in the direct vision of the driver, or
- Is more than 6 inches in length, or
- Forms an actual hole in the glass, or
- Involves a repair that would compromise the overall integrity of the windshield

See Agreement for full coverage details.

### **▶** APPLICATION VIDEO



wpshare.ecpinc.net/ecpinc/ECPCarbonSteel.mp4

### **X** EXCEPTIONS & EXCLUSIONS

- Any issues resulting from fraudulent or illegal acts of the warranty holder
- Any windshield or headlights which have not been treated with the protection product
- Any cosmetic damage
- Any loss or damage which occurs outside the U.S. or Canada
- Any damage caused by collisions, vandalism, hail and other weather-related hazards, factory defects, stress cracks or any windshield damage other than what is described in Section 3 of the agreement.
- Any damage resulting from war, invasion, civil war, insurrection, rebellion or revolution, nuclear radiation or radioactive contamination, riots, or any act of terrorism
- Commercial use
- If a crack or chip is greater than 6" in length/diameter
- Replacement of a headlight
- Windshield pitting
- Consequential or incidental damage
- See Agreement for full list of exclusions: Page 4

### **📄** CLAIMS PROCEDURE

#### NO CLAIMS SHALL BE PAID WITHOUT PRIOR AUTHORIZATION FROM ADMINISTRATOR

For a windshield claim:

- Administrator must be contacted within 72 hours of the occurrence of damage by calling 877-746-4917 so that we can verify coverage is in force and the damage is covered.
- The Administrator reserves the right to request pictures, investigate claims and inspect the vehicle.
- After the authorization number is provided and the work is performed, all repair orders and documentation must be submitted to the Administrator within 60 days. Upon receipt, the Administrator will review, and if approved, will arrange for payment of the claim.
- No coverage is provided if claim procedures are not followed.