



Entire Car Protection

P.O. Box 5187
Downers Grove, IL 60517
1-866-715-0819

Name of Customer

Customer's Address

Make, Model, Year, and VIN

Dealership Name

Dealership Address

Total Product Price

Application Date

Mileage at Application

Choose Your Appearance Protection Product Package

Five Diamond Finish® Appearance Protection **JCFDUAPNLS** \$ _____



Environmental Paint Protection:

Environmental Nano Diamond Ceramic, protecting your new vehicle against permanent damage from: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against permanent damage from: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss, as well as, permanent damage caused by Hard water spots, De-icing agents/road salt, Ocean spray, Brake Dust, Rail Dust, and Paint Overspray.

Interior Fabric, Leather/Vinyl Appearance Protection:

NanoBased Particle Protection: Protecting your vehicle's interior (including factory installed floor mats) against permanent damage from: stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.), Fast Food Stains, and stains caused by Bleaches and Dyes (including dye transfers). Stains caused by make-up, lipstick, and blood & bodily fluids are also covered. Your interior is also protected against permanent damage from: Fading, Discoloration, and cracking of the dash from the sun's harmful UV rays.

ADDED Five Diamond Finish® Protection benefits include:

Damage caused by Cigarette Burns (up to one quarter (1/4) inches in diameter). Plus, We'll also protect your leather and vinyl interior surfaces against permanent damage from: Rips and Tears (up to one (1) inch long), punctures up to one quarter (1/4) inch in diameter, and loose seam stitches.

Your Five Diamond Finish® Protection also provides for Rental Car Reimbursement: If your vehicle is repaired as a result of a covered item, we will provide up to \$35.00 per day (maximum of five (5) days for Exterior Repainting and three (3) days for interior repairs).

Warranty Term: Seven (7) Years from the Application Date

Triple Diamond Finish® Appearance Protection **JCTDAPNLS** \$ _____



Environmental Paint Protection:

Environmental Nano Diamond Ceramic, protecting your new vehicle against permanent damage from: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against permanent damage from: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss, as well as, permanent damage caused by Hard water spots, De-icing agents/road salt, Ocean spray, Brake Dust, and Rail Dust.

Interior Fabric, Leather/Vinyl Appearance Protection:

NanoBased Particle protection: Protecting your vehicle's interior against permanent damage from: stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.), Fast Food Stains, and stains caused by Bleaches and Dyes (including dye transfers). Your interior is also protected against permanent damage from: Fading, Discoloration, and cracking of the dash from the sun's harmful UV rays.

ADDED Triple Diamond Finish® Protection benefits include:

Damage caused by Cigarette Burns (up to one quarter (1/4) inches in diameter). Plus, We'll also protect your leather and vinyl interior surfaces against permanent damage from: Rips and Tears (up to one (1) inch long), punctures up to one quarter (1/4) inch in diameter, and loose seam stitches.

Your Triple Diamond Finish® Protection also provides for Rental Car Reimbursement: If your vehicle is repaired as a result of a covered item, we will provide up to \$25.00 per day (maximum of five (5) days for Exterior Repainting and three (3) days for interior repairs).

Warranty Term: Five (5) Years from Application Date

Diamond Finish® Appearance Protection **JCDAP3NLS** \$ _____



Environmental Paint Protection:

Environmental Nano Diamond Ceramic, protecting your new vehicle against permanent damage from: Acid Rain, Bird Waste, Tree Sap, and Insect (including love bugs) Damage. We'll further protect your paint against permanent damage from: The Sun's Ultra-Violet Rays causing Fading, Chalking, and Loss of Gloss.

Interior Fabric, Leather/Vinyl Appearance Protection:

NanoBased Particle protection: Protecting your vehicle's interior against permanent damage from: stains caused by normal everyday beverages (including sport drinks, juice boxes, milk, coffee, sodas, etc.)

Warranty Term: Three (3) Years from the Application Date

OPTIONAL PRODUCT: **JCDWAPNLS** \$ _____

Environmental Wheel Appearance Protection:

Warranty Term: Seven (7) Years from the Application Date

WE EXPRESSLY DISCLAIM LIABILITY OR OBLIGATION FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ANY IMPLIED WARRANTIES ACCOMPANYING THE SALE OF THE APPEARANCE PROTECTION PRODUCTS DESCRIBED HEREIN ARE LIMITED IN DURATION TO THE DURATION OF YOUR EXPRESS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR LIMITED WARRANTY IS GRANTED FOR YOUR SOLE BENEFIT, AND THAT OF SUCH TRANSFEREE AS PERMITTED. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Signature _____

Date _____

APPEARANCE PROTECTION PRODUCT LIMITED WARRANTY

This agreement is a product warranty and not insurance.

The purchase of these products is optional and is in no way a condition to either the purchase or financing of a vehicle.

DEFINITIONS

ECP, We, Us, Our: ECP Incorporated; 11210 Katherine's Crossing, Suite 100; Woodridge, IL 60517. ECP is the manufacturer and warrantor of the appearance protection products and the administrator of all claims against this warranty.

You, Your: The vehicle owner and purchaser of the appearance protection products (or subsequent transferee), identified on the face of this document.

Application Date: The date shown on the face of this document, which is the date on which the appearance protection products were applied to the Vehicle.

Covered Vehicle: The vehicle identified on the face of this document, to which the appearance protection products have been applied.

Hard Water Spots: Mineral and water deposits on the factory painted surfaces of the Vehicle, which cannot be removed with the Appearance Care Kit.

Insect Damage: Marring and discoloration of the factory painted surfaces of the Vehicle by insect remains, including love bugs, provided the insects are removed from the paint within two (2) days of becoming deposited thereupon.

Commercial Vehicle: Any vehicle titled or registered to a business, or used for delivery, hire, or other business activities.

WARRANTY TERMS

The terms of Your limited warranties are listed on the reverse side and begin on the Application Date.

ELIGIBILITY REQUIREMENTS

Five (5) model years of age or newer, regardless of mileage, as of the Application Date.

Commercial Vehicles, conversion vans, RV's, and mobile homes are not eligible for these protections.

FIVE DIAMOND FINISH © APPEARANCE PROTECTION

ENVIRONMENTAL PAINT: Should the factory-painted surfaces of the Covered Vehicle, treated with the Five Diamond Finish, become permanently damaged by acid rain, bird waste, tree sap, **Insect Damage**, sun's UV rays causing fading, chalking, or loss of gloss, **Hard Water Spots**, de-icing agents / road salt, ocean spray, brake dust, rail dust, or paint overspray during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Five Diamond Finish paint protection product to the repaired surfaces.

INTERIOR: Should the interior fabric, leather, or vinyl surfaces (including factory installed floor mats) of the Covered Vehicle, treated with the Five Diamond Finish product, become permanently stained by normal everyday beverages (including sports drinks, juice boxes, milk, coffee, sodas, etc.) fast food, bleaches, and dyes (including dye transfers), makeup, lipstick, blood, and bodily fluids (including those from pets), fading, discoloration, cracking of the dash, burns the size of a typical cigarette burn, or loose seam stitches during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Five Diamond Finish interior protection product to the repaired surfaces. Additionally, should the interior leather or vinyl surfaces of the Covered Vehicle, treated with the Five Diamond Finish, become permanently damaged by rips or tears up to one (1) inch long or punctures up to ¼ inch in diameter, during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Five Diamond Finish interior protection product to the repaired surfaces.

RENTAL CAR ALLOWANCE: With prior authorization of Your claim from Us, You will be reimbursed for up to \$35.00 a day for up to five (5) days for exterior repairs and for up to three (3) days for interior repairs/replacement. Excludes rental during time of interior pre-cleaning before repairs are performed.

TRIPLE DIAMOND FINISH © APPEARANCE PROTECTION

ENVIRONMENTAL PAINT: Should the factory-painted surfaces of the Covered Vehicle, treated with the Triple Diamond Finish, become permanently damaged by acid rain, bird waste, tree sap, **Insect Damage**, sun's UV rays causing fading, chalking, or loss of gloss, **Hard Water Spots**, de-icing agents / road salt, ocean spray, brake dust, or rail dust during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Triple Diamond Finish paint protection product to the repaired surfaces.

INTERIOR: Should the interior fabric, leather, or vinyl surfaces of the Covered Vehicle, treated with the Triple Diamond Finish product, become permanently stained by normal everyday beverages (including sports drinks, juice boxes, milk, coffee, sodas, etc.) fast food, bleaches, and dyes (including dye transfers), fading, discoloration, cracking of the dash, burns the size of a typical cigarette burn, or loose seam stitches during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Triple Diamond Finish interior protection product to the repaired surfaces. Additionally, should the interior leather or vinyl surfaces of the Covered Vehicle, treated with the Triple Diamond Finish, become permanently damaged by rips or tears up to one (1) inch long or punctures up to ¼ inch in diameter, during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Triple Diamond Finish interior protection product to the repaired surfaces.

RENTAL CAR ALLOWANCE: With prior authorization of Your claim from Us, You will be reimbursed for up to \$25.00 a day for up to five (5) days for exterior repairs and for up to three (3) days for interior repairs/replacement. Excludes rental during time of interior pre-cleaning before repairs are performed.

DIAMOND FINISH © APPEARANCE PROTECTION

ENVIRONMENTAL PAINT: Should the factory-painted surfaces of the Covered Vehicle, treated with the Diamond Finish, become permanently damaged by acid rain, bird waste, tree sap, **Insect Damage**, or sun's UV rays causing fading, chalking, or loss of gloss during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Diamond Finish paint protection product to the repaired surfaces.

INTERIOR: Should the interior fabric, leather, or vinyl surfaces of the Covered Vehicle, treated with the Diamond Finish product, become permanently stained by normal everyday beverages, including sports drinks, juice boxes, milk, coffee, and sodas during the term of Your warranty, We will pay for the repair of the damaged surfaces and for the reapplication of the Diamond Finish interior protection product to the repaired surfaces.

OPTIONAL PRODUCT:

ENVIRONMENTAL WHEEL APPEARANCE PROTECTION LIMITED WARRANTY

Should the treated alloy (non-chrome) wheels of the Covered Vehicle become damaged by pitting or corrosion caused by road salt, ocean spray, or other Weather-induced damage, or by excessive brake dust that cannot be removed with the Wheel Appearance Protection Cleaner, We will pay for the repair of the damaged wheel(s) and for the reapplication of the appearance protection product. We will pay to professionally detail (clean or buff) any wheel damage covered under this warranty. If unable to repair, We will exchange with a wheel of like kind and quality. If unable to exchange, We will reimburse You the replacement cost of the damaged wheel, up to \$250.00 per wheel. The maximum aggregate coverage for all Environmental Wheel Appearance Protection is \$1,000.00 for all claims arising during the term of this warranty. Only brake dust that cannot easily be removed with the Wheel cleaner, and or pitting / corrosion of the wheels is covered.

SCOPE OF WARRANTY COVERAGE

We will pay to repair, repaint (exterior), or replace (interior) treated surfaces as necessary. We may direct the use of after-market parts and supplies of like kind and quality to original equipment parts and supplies. Damage from rips, tears, punctures, or burns is limited to cleaning, repairing, or replacing the damaged interior surface with either an upholstery insert or a replacement of the seating component, and may not include replacement of the entire seat cover, seat back, armrest, and/or carpet. For stains caused by dyes and bleaches, the remedy is limited to professional dyeing of the affected interior surfaces. We reserve the right to professionally detail all interior claims prior to other remedies.

WHAT IS NOT COVERED – WARRANTY EXCEPTIONS AND EXCLUSIONS

EXTERIOR: Your warranty does not apply to: (1) Damage on the exhaust system, chrome plated trim, or hinges. (2) Paint separating (delamination), peeling, scratches, bubbling, cracking, or flaking. (3) Pre-existing damage caused by impact, collision, neglect, abuse, vandalism, or pre-existing damage. (4) Surface and perforation corrosion damage. (5) Paint damage on the panels or tailgate of a truck facing the inside of the bed. (6) Paint damage on repaired, replaced, or repainted parts unless the Environmental Paint Protection products have been reapplied. (7) Parts or equipment installed after the Vehicle has left the factory, or parts structurally altered after manufacture. (8) Exterior damage due to defective design, materials, or workmanship in the manufacture of the Covered Vehicle, as documented in manufacturer technical bulletins or recall notices. (9) General cleaning and maintenance. (10) Pre-existing damage.

INTERIOR: Your warranty does not apply to: (1) Damage or stains caused by acids, inks, or other corrosives. (2) Materials damaged by vandalism, scratches, or Your failure to exercise reasonable care. (3) Pre-existing damage. (4) Damage due to the alteration of interior surfaces from their factory configuration or appearance. (5) Damage due to defects in the Covered Vehicle's materials or manufacturing imperfections, interior surface cracking, or normal deterioration due to age. (6) Headliner. (7) Suede, nubuck, or aniline leather. (8) Repaired or replaced materials unless the Interior Protection has been reapplied. (9) Interior damage due to defective design, materials, or workmanship in the manufacture of the Covered Vehicle, as documented in manufacturer technical bulletins or recall notices, or (10) general cleaning and maintenance.

ENVIRONMENTAL WHEEL APPEARANCE: Your warranty does not apply to: (1) Pre-existing damage. (2) Physical damage from potholes, curbs, road debris, or other impacts. (3) Wheel replacement. (4) Failure of the tires or wheels to hold air. (5) Chrome wheels. (6) The maximum aggregate of all claims against the wheel appearance warranty is \$1,000.00 over the term of this warranty.

GENERAL: We shall not be responsible for any loss arising out of the unauthorized access or use of any system, software, hardware, or firmware, or any modification, reprogramming, destruction, or deletion of data or software by any means.

YOUR DUTIES

(1) If any panel or area of the Vehicle is replaced, repaired, or otherwise altered, except for those areas repaired under this warranty, You must bring the Vehicle to the selling dealer for a touch up application of the affected Appearance Protection Products. This touch-up application is to occur within sixty (60) days after the alteration and is to be at Your expense. Your failure to comply will relieve Us of liability for such affected areas. (2) You should maintain the Vehicle by regular cleaning and prompt use of touch-up paint on nicks and scratches. (3) Every six (6) months after the Application Date, You should follow all instructions specified on the Appearance Care Kit provided by Your selling dealer and use all the products it contains in the manner prescribed. You are not required to use the products in the Appearance Care Kit as a condition of maintaining coverage under this warranty. (4) Remove all spills from the interior material of the Vehicle as soon as possible. This can be done by gently blotting the spilled material with a napkin or absorbent cloth. Avoid rubbing spills into interior surfaces. (5) Your claim must be filed within sixty (60) days of the occurrence of covered damage. Your failure to file Your claim within this window will result in the denial of Your claim.

LIMITATIONS

We will pay for ONE (1) REPAIR of each damaged area as a result of damage arising from the same cause over the term of this warranty. We will use aftermarket parts in place of original equipment manufacturer parts in repairs performed under this warranty unless such parts are not available or are not cost-effective. The decision to repair or replace damaged parts of the Vehicle, or to use aftermarket parts, is entirely at Our discretion. Payments to repair facilities under this warranty will be limited to the following: **Parts:** The manufacturer's suggested retail price (MSRP), and; **Labor:** Nationally-recognized book times and average national per-hour rates. We will cause the service to be performed with reasonable promptness and quality. Due to the effects of aging over time, there is no guarantee of the color match of repaired portions of the Vehicle. In no event will You be provided with reimbursement of transportation or inconvenience costs during time of repair, except for the rental reimbursement provided above. If repair costs exceed the current average wholesale value of the Vehicle, as defined by Black Book (published by Hearst Business Media) or similarly accepted industry publication, the average wholesale value amount will be paid to You and the remaining coverage under these warranties will end. We shall not be responsible for any loss arising out of the unauthorized access or use of any system, software, hardware, or firmware, or any modification, reprogramming, destruction, or deletion of data or software by any means.

HOW TO MAKE A CLAIM

To file a claim You may call 1-866-715-0819. You may also file online at www.ecpinc.net. If You prefer, You may file via mail by sending a completed claim form (available at www.ecpinc.net), a copy of this agreement (front and back), and an itemized estimate of repair (for exterior damage only) to the following address: Warranty Administration Department; P.O. Box 5187; Downers Grove, IL 60517. If necessary, within fifteen (15) days of receiving Your completed claim information, We will arrange for an inspection of Your Vehicle, at Our expense, with an independent damage appraisal company. You will then be notified of the approval or denial of Your claim within ten (10) days of Our receipt of the completed inspection report. If the claim is approved, a check will be issued payable to the repair facility. Do not have the repairs completed until You receive written authorization from Us. **ANY REPAIRS UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM US WILL NOT BE REIMBURSED.**

RENEWAL OF WARRANTY TERM

This warranty is not renewable.

TRANSFER OF UNEXPIRED WARRANTY PROTECTION

The first subsequent owner of the Vehicle may apply for continued protection under the unexpired portion of this warranty. To make this application for transfer, the first subsequent owner must send the following to ECP at P.O. Box 5187; Downers Grove, IL 60517, **within ninety (90) days of purchasing the Vehicle:** (1) a copy of the front and back of this warranty, (2) a copy of the Vehicle's title or registration certificate (do NOT send the original), showing the transfer applicant as the Vehicle owner, and (3) a check for \$50.00, payable to ECP. Active members of the US Military are exempt from the transfer fee requirement. In lieu of the check, please send evidence of active duty status.

CANCELLATION

This is a product warranty, included freely in the price of the appearance protection products purchased by You. It is, therefore, not cancellable.

APPEARANCE PROTECTION PRODUCT LIMITED WARRANTY**This agreement is a product warranty and not insurance.****The purchase of these products is optional and is in no way a condition to either the purchase or financing of a vehicle.****THIS WARRANTY BACKED BY INSURANCE**

Our obligations under this warranty are insured by a reimbursement insurance policy issued by Wesco Insurance Company; 59 Maiden Lane, 43rd Floor; New York, NY 10038. In the event **We** cease to operate, become bankrupt, or fail to pay **Your** valid claim within sixty (60) days after proof of loss has been filed, **You** may file a direct claim with Wesco Insurance Company at 59 Maiden Lane, 43rd Floor; New York, NY 10038 or toll-free at 1-866-505-4048.

APPLICABILITY OF DEDUCTIBLES

The payment of deductibles in connection with the benefits in this warranty is not required.

FAILURE TO REGISTER WARRANTY

The return of this warranty registration form is not a prerequisite to coverage under this warranty. In the absence of warranty registration, **You** may be asked to provide proof of purchase of the products guaranteed under this warranty if **you** attempt to make a claim.

STATE SPECIFIC DISCLOSURES

CALIFORNIA: This form is for product registration. Failure to complete and return the card or form does not diminish your warranty rights.

GEORGIA: Benefits under this limited warranty are limited to only those areas where protective product has been applied.

HAWAII: Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Hawaii Department of Commerce and Consumer Affairs, Insurance Division, at 1-808-586-2790. **You** may also write to the Department at P.O. Box 3614; Honolulu, HI 96811.

INDIANA: This contract is not insurance and is not subject to Indiana insurance law.

MASSACHUSETTS: ECP Incorporated does business in Massachusetts as Entire Car Protection Incorporated.

THIS AGREEMENT IS A PRODUCT WARRANTY AND IS NOT INSURANCE.

MISSISSIPPI: Regulated by the Mississippi Motor Vehicle Commission; 1755 Lelia Drive, Suite 200; Jackson, MS 39216; 1-601-987-3995.

MISSOURI: Payment of the purchase price of the vehicle protection products backed by this warranty is due to **Your** selling dealer at the time of purchase on the terms reached between the selling dealer and **You**.

OREGON: Unresolved complaints about a warrantor, or questions regarding the regulation of a warrantor, may be directed to the Department of Consumer and Business Services; Division of Financial Regulation. **You** may contact the Consumer Advocacy Unit at 350 Winter Street SE; P.O. Box 14480; Salem, OR 97309-0405. They may also be reached at 1-888-877-4894 or at dfr.oregon.gov.

VIRGINIA: If any promise made in the contract has been denied or has not been honored within sixty (60) days after **Your** request, **You** may contact the Virginia Department of Agriculture and Consumer Services, Office of Charitable and Regulatory Programs at <http://www.vdacs.virginia.gov/food-extended-service-contract-providers.shtml> to file a complaint.

WASHINGTON: This agreement, issued by the warrantor is considered to be a Protection Product Guarantee subject to the requirements of Chapter 48.110RCW. As a protection product guarantee holder, **You** are entitled to apply directly and without delay to the reimbursement insurance company for payment or performance due under the Agreement.

This form is not for use in New York.